

## Incident response

Video: Traffic on interstate highway

Audio, female narrator, music in background: Whether you're driving to work,

running errands ...

Video: Busch Gardens exit sign on Interstate 64

Audio: ... or going on vacation ...

Video: Female driver adjusting mirror

**Audio**: ... you expect to get there safely and on time.

Video: Accident scenes

Audio: Crashes and other emergencies can occur any time, causing major

delays.

Video: Traffic at dusk

Audio: The Virginia Department of Transportation understands how important it

is for you to get where you're going.

Video: Smart Traffic Centers control room

Audio: Our five Smart Traffic Centers monitor road conditions 24 hours a day,

seven days a week, using the latest technology.

**Video:** Smart Traffic Center operators at equipment

Audio: The centers also monitor incidents so we immediately know when and

where they occur.

Video: Safety Service Patrol truck on scene with disabled motorist and directing

traffic at incident

Audio: We can dispatch Safety Service Patrols and road crews to provide on-

scene traffic control, cleanup ...

Video: Crew repairing road

**Audio:** ... and, in some cases, emergency road repairs.

**Video:** Variable message sign with motorist info

Audio: Motorists get real-time traffic information via electronic message boards

. . .

Video: Cell phone dialing 511

Audio: ... highway advisory radio and 511.

Video: Motorist tuning car radio

Audio: This is also sent to the media so they can alert drivers to potential delays.

Video: State trooper talking on radio, fire truck pulling up at highway scene

Audio: By coordinating with State Police and other emergency response

agencies ...

Video: Aerial of Varina-Enon Bridge on Interstate 295

Audio: ... VDOT keeps traffic moving.